

**To Sign Up For Valley  
Long Distance**

**Step #1:**

Request a "Changing My Carriers" form from Valley Telco. Complete the form(s) located in the brochure. **DO NOT CANCEL YOUR EXISTING LONG DISTANCE SERVICE UNTIL STEP #4.**

*Note: Valley Long Distance CIC Code: 0865*

**Step #2:**

Make sure you have also completed the enclosed Calling Plan Request Form.

**Step #3:**

Return the completed form to Valley Telco, PO Box 7, Herreid SD 57632

**Step #4:**

A confirmation letter will be mailed to you once the change in long distance carriers has been made (*existing local telephone customers only*). At that time is when you need to contact your previous long distance provider & advise "You wish to close any remaining billing accounts".

If your previous account is not closed, you may continue to receive bills from that carrier for minimum use charges and other regulated fees.

If anyone in your household had previously been using 10-10 numbers prior to making long distance calls, this would be the time to advise them to no longer use those codes. The applicable long distance company that was accessed via the code will bill any calls made using those codes.

*Revised 06/04/03*



CIC Code: 0865



Local Customer Service

One Bill Includes Local & Long Distance

Locally Owned & Operated

Your Money Stays in South Dakota

No Games, Just Simple Service

*By choosing Valley Long Distance  
you are supporting your locally  
owned long distance company.  
Thank you!*

Valley Long Distance\*  
PO Box 7  
Herreid SD 57632-0007  
605-437-2615  
800-437-2615

[www.valleytel.net](http://www.valleytel.net)

\*Valley Long Distance is a product of Express Communications of Sioux Falls

## Here are our most popular plans!

### Straight Talk

Rate: 15¢ per minute, Direct Dial Calls Only  
Rate applies 24 hrs per day, 7 days a week  
Direct Dialed Calls to any of 48 Contiguous U.S.  
*Does not include calls to Alaska or Hawaii*  
No Additional discounts apply  
No Monthly Service Charge  
Requires Valley Long Distance to be chosen as either in-state or out-of-state carrier  
Rated: minimum 1 minute, additional time rounded in 6 second increments

### True Dime Talk

7PM – 7AM:  
0-120 total minutes 10¢ per minute  
120+ minutes 17¢ per minute  
7AM-7PM:  
25¢ per minute  
Direct Dial Calls Only, 7 days a week  
Time & Rate Restrictions include weekends  
Direct Dialed Calls to any of 48 Contiguous U.S.  
*Does not include calls to Alaska or Hawaii*  
No Additional discounts apply  
No Monthly Service Charge  
Requires Valley Long Distance to be chosen as either in-state or out-of-state carrier  
Minimum timing per message is one minute. Timing of additional minutes and fractions thereof for Intrastate usage will be rounded to the next 1/10 of a minute (6 second increment) for each message. Timing of additional minutes and fractions thereof for Interstate usage will be rounded to the next full minute for each message.

**M**ake calls when away from home using a convenient Valley Long Distance Calling Card, Rates are just 25¢ per minute.

# C

**HOOSE Valley Long Distance FOR ALL YOUR LONG DISTANCE & SAVE EVEN MORE!**



**SUPER  
10**

Rate: 10¢ per minute, Direct Dial Calls Only  
Rate applies 24 hrs per day, 7 days a week  
In-state AND Out-of-State calls apply  
No monthly service fee!  
No Additional discounts apply  
Requires Valley Long Distance be chosen as both in-state AND out-of-state carrier. (CIC: 0865)

Minimum timing per message for Intralata calls is 60 seconds. Timing of additional minutes and fractions thereof will be rounded to the next 1/10 of a minute (6 second increment) for each message. Minimum timing per message for Interlata calls is 60 seconds. Any fraction of a minute will be rounded up to the nearest minute on each call. Rate does NOT apply to special services including: Operator, 500, 700, 800 (Exception would be Valley's Easy 800 plan), 900, Travel Card, and Directory Assistance.

**Make sure you include CIC Code 0865 in your long distance request form.**

# S

**Subscribe To Your Own Toll Free Number**

### Why have your own toll free number?

It makes calling home *extremely* easy. There's just 1 set of numbers to dial. It's much easier than using a calling card! You can give it out to your kids at college to call home – it's ½ the price of a calling card call, plus you know they'll only be able to call you so there's fewer surprises on your bill!

### What are the toll free rates?

In many cases the rates are the same or less than what you pay to make direct dial calls! And the rates are almost 50% less than the rates you pay when you use your calling card!

### Aren't toll free numbers just for businesses?

That used to be the case, but in the last few years, residential customers have come to realize the benefits of having their own toll free number for loved ones away from home to use to call home, especially during holidays.

### How long does it take to set-up a toll free number?

Once we receive your signed toll-free order in our business office, it usually only takes 7-14 business days before your new toll free service is in working order.

### Where can I get more information?

Call our business office directly at 605-437-2615 or toll free 1-800-437-2615, or visit us on the Net at [www.valleytel.net](http://www.valleytel.net)

# It's easy to save money with Valley Long Distance!



MODIFIED 06/04/03

**My telephone number is:**

(605) \_\_\_\_\_

**I wish to save money on my long distance calls made using Valley Long Distance. Please enroll me in the optional calling plan of my choice:**

- SUPER 10\*
- True Dime Talk
- Straight Talk

Only 1 choice may be indicated per telephone number appearing on form. To select calling plans for additional numbers, please request additional forms or make copies of this one. If no calling plan is indicated, none will be applied to your account.

\*indicates plan holds restrictions – please see the Valley Long Distance brochure.

**Requested by:** \_\_\_\_\_  
*Your signature here*

**Birth Date:** \_\_\_\_\_  
*For Verification Purposes*

**Please order \_\_\_\_\_ Valley Long Distance Travel Cards to use when I'm away from home.**

Note: calling card orders usually take up to 21 business days to fill.

**I am interested in subscribing to a Valley Long Distance toll free number service, please contact me with more information.**

via email: \_\_\_\_\_

via Postal Mail to my billing address

**Please return with your Change of Long Distance request form to**

**Valley Telco  
PO Box 7  
Herreid SD 57632**

**Please note: Incomplete forms will be returned to the customer for further information, leading to possible delays in completing your request.**

Associated One-Time Charges that occur with long distance changes:

\$6.00 Service Order fee  
\$5.00 Per In-state change  
\$5.00 Per Out-of-state change

Example:  
Change in-state only = \$11.00  
Change out-state only= \$11.00  
Change in-state AND out-state= \$16.00

If your new service provider has indicated they will pay for any of these charges, it will be up to you to collect that money from them.

If you subscribe to more than 1 local telephone number, a separate form must be completed for each additional number.

**Note:** Valley Telco has a billing agreement with Valley Long Distance and a limited billing/collection agreement with AT&T. Changing your long distance provider may result in your receiving a separate billing for long distance services. Please contact our billing office if you have further questions.

Revised 05/21/01

# Changing Your Long Distance Service



To help you avoid unwanted changes to your long distance service provider, don't forget to ask us about "Freezing your carriers".



102 Main St S  
PO Box 7  
Herreid SD 57632

605-437-2615  
1-800-437-2615

[www.valleytel.net](http://www.valleytel.net)

Dear Customer:

In order to provide full compliance with recent "Anti-Slamming" rules recently adopted by the Federal Communications Commission (FCC) and the South Dakota Public Utilities Commission (SDPUC), it is necessary for an authorized party to complete the enclosed form in order to make changes to the long distance service provider for the indicated telephone account.

Once we have received the completed form indicating your wishes, we will be happy to make the requested change(s). Please note the services fees that accompany each change made, a \$6.00 service order plus \$5.00 per in-state change and \$5.00 per out-of-state change. If your new service provider has indicated they will pay for any of these charges, it will be up to you to collect that money from them.

To avoid future problematic billings, please be sure to contact your previous long distance company to close any billing accounts they may have setup for you. You may also wish to contact your new long distance provider to ensure they have established an account for you and are expecting your business.

Please understand it is not our desire to delay your wish to change long distance companies, however, we must comply with the rules at hand, or face severe financial penalties.

If you have questions in completing this form, please be sure to contact Valley's business office at 605-437-2615 or toll free 1-800-437-2615. Thank you for your understanding.

**Please note: Incomplete forms will be returned to the customer for further information, leading to possible delays in completing your request.**

# Out-of-State

\_\_\_\_\_  
**Your Telephone Number**

\_\_\_\_\_  
**Authorizing Signature**

Must be a name indicated on the Valley Telco local telephone bill. If the person whose name appears on the billing statement is no longer available to request this change, please contact our business office to discuss your options.

\_\_\_\_\_  
**Today's Date (ex: 11/2/2000)**

Please change my **OUT-OF-STATE**  
(Interlata) Long Distance Service Provider to:

\_\_\_\_\_  
**Name of Desired Long Distance Company**

\_\_\_\_\_  
**4 digit CIC Code (pronounced "kick code")**

Please obtain from your newly desired long distance company to ensure your change is completed correctly. (code usually begins with a zero ex: 0xxx)

For verification purposes please provide **one** of the following:

Your Date of Birth: \_\_\_\_\_  
EX: 07/24/1965  
OR:

Driver's License #: \_\_\_\_\_

**Return form to:**

**VALLEY**  
PO Box 7  
Herreid SD 57632

\*\*\*\*\* **OUT-OF-STATE** \*\*\*\*\*

# In-State

\_\_\_\_\_  
**Your Telephone Number**

\_\_\_\_\_  
**Authorizing Signature**

Must be a name indicated on the Valley Telco local telephone bill. If the person whose name appears on the billing statement is no longer available to request this change, please contact our business office to discuss your options.

\_\_\_\_\_  
**Today's Date (ex: 11/2/2000)**

Please change my **IN-STATE**  
(Intralata) Long Distance Service Provider to:

\_\_\_\_\_  
**Name of Desired Long Distance Company**

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PO Box 7  
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\*\*\*\*\* **IN-STATE** \*\*\*\*\*